

If you participate in an HPHA housing program, you have a right to free language service.

Are you being denied language services? You may file a complaint.

Submit complaints to the Compliance Office in writing and within 30 days of the alleged violation. Please include:

- Details of the incident
- What you would like us to do

Interpreters & Translations

Any time you communicate with housing personnel, you may request an interpreter at no cost to you.

When you receive written documents from the HPHA, you may request free language assistance to help you understand it. The IPIJA may pay for the document to be translated or hire an interpreter to help explain it to you.

Questions about your rights? Please call the HPHA Compliance Office.

Phone: (808) 832-1690

Email: Language.IPIJA@hawaii.gov

Web: www.hpha.hawaii.gov

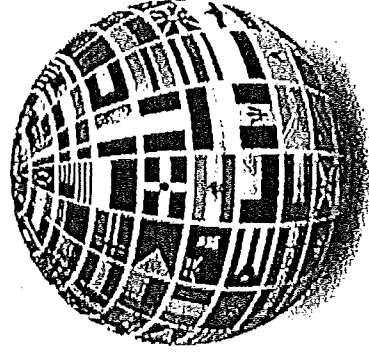


FREE

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&

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Hawai'i Public
Housing Authority

EXHIBIT

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